

Supplemental Packet

BOARD OF DIRECTORS MEETING
January 26, 2017

Agenda Item No. H.2 Regional Service Public
Comments

MEMO TO: BOARD OF DIRECTORS

**FROM: TED STONECLIFFE, LONG-RANGE PLANNING ANALYST
STEVE DICKEY, DIRECTOR OF TRANSPORTATION
DEVELOPMENT**

THRU: ALLAN POLLOCK, GENERAL MANAGER

**SUBJECT: SUPPLEMENTAL PACKET FOR CHERRIOTS REGIONAL
COMMENTS RECEIVED AFTER RELEASE OF BOARD PACKET**

Several comments were received from the public after the final draft Cherriots Regional schedules were released to the public on January 15, 2017. The emails received and the associated responses are provided in this supplementary packet for your information.



Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

CHASE BALLEW <chase.ballew@dallasor.gov>
To: Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Wed, Jan 18, 2017 at 3:39 PM

Hi Ted,

I wanted to share my concern over the afternoon return trips from Dallas. While I'm currently not commuting on the bus, the new schedules would preclude me from doing so in the future. Like many businesses, our offices close at 5, and if I were to attempt to commute home to Salem by transit, I would have to wait almost two and a half hours for the bus at 7:20, which wouldn't get to downtown Salem until 8:20. (and wouldn't get me home until 8:45 at best.) Needless to say, a nearly four-hour one-way trip that can be made in 30 minutes by car is not appealing.

Now, I understand that as a reverse-commuter with regular hours I'm not your typical rider, and that with limited resources trade-offs have to be made. Further, I expect many riders will appreciate the expanded span of service, however sacrificing frequency to do so will, in my case, have the effect of preventing me from using the service.

That said, I appreciate the hard work you've done on this project, and as a planning geek will look forward to seeing the effect on ridership.

-Chase



Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Wed, Jan 18, 2017 at 3:53 PM

To: CHASE BALLEW <chase.ballew@dallasor.gov>

Thanks for the feedback Chase. Yes, we had to make some tough decisions with very limited resources we have for CARTS. We found out that with the exception of CARTS 45 riders, two-thirds of riders were traveling in to Salem/Keizer instead of the reverse. There will be some people who will stop riding because the new schedules don't work for them. But we hope the new schedules will work well for most people. The biggest complaint that we're hearing is from State workers who will not be able to work an 8 hour shift with a 0.5 hour lunch and get home right away. But that disadvantages the poor people who have to transfer to Cherriots to get to their jobs and then get back downtown before getting their CARTS bus home. With the new Cherriots Regional system, people might have to wait a little longer for the bus, but overall, this system is going to be more useful to seniors and people with disabilities and will still be possible for commuters, just not as convenient for some. Tradeoffs are what planning is all about, which you know very well.

-Ted

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Ted Stonecliffe

Long-Range Planning Analyst

Transportation Development Division

503-361-7534

Cherriots

555 Court St NE, Ste. 5230

Salem, OR 97301

503-588-2424

503-566-3933 (fax)



Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

Janine <jandela51@wvi.com>
To: Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Thu, Jan 12, 2017 at 10:14 AM

Hello Ted, I did not see the ending date for 35 and would like to know for planning purposes how long I will be able to use the service.

Thanks

Janine DeLaunay

From: Ted Stonecliffe [mailto:ted.stonecliffe@cherriots.org]
Sent: Thursday, January 12, 2017 9:48 AM
To: Ted Stonecliffe
Subject: Draft CARTS bus schedules

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Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

Ted Stonecliffe <ted.stonecliffe@cherriots.org>
To: Janine <jandela51@wvi.com>

Thu, Jan 12, 2017 at 10:38 AM

Hi Janine,

Thanks for your question. Route 35 will run until Friday, May 5, 2017. The new service will begin on Monday, May 8. There will be four round trips per day on the new 30X service, but it will only serve designated stops in each city. Therefore, it will be necessary for you to have transportation between the new stops. In Stayton, the two existing CARTS stops will remain and one new stop at the park-and-ride lot at highway 22 will be established.

Best regards,

Ted

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Draft CARTS bus schedules

Shellene Dougherty <shellene11@gmail.com>
To: Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Thu, Jan 12, 2017 at 9:54 AM

Dear Ted,

Thank you for thoughtfully working with our communities to develop a plan for continued service. As rural Oregon continues to be an area where many elderly and below poverty level individuals and families are living the transportation services you provide are paramount.

Shelley Dougherty

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Ted Stonecliffe <ted.stonecliffe@cherriots.org>

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Shawn Freilinger <shawn.freilinger@live.com>
To: Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Thu, Jan 12, 2017 at 4:23 PM

I realize my comments will not matter at this point but a normal person who works an 8 hr day with a 1 hr lunch will not be able to ride the bus from Polk County. Smart scheduling. The only way it works is if I wait around 1.5 hrs for the bus.

Time to find another option.

Shawn Freilinger

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 **cherriots-regional-draft-schedules-2017-01-11c.pdf**
6771K



Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

Ted Stonecliffe <ted.stonecliffe@cherriots.org>
To: Shawn Freilinger <shawn.freilinger@live.com>

Mon, Jan 16, 2017 at 4:15 PM

Dear Mr. Freilinger,

Thank you for sharing your concerns regarding the proposal for the new Cherriots Regional service (formerly CARTS). The proposed schedules are a result of the collection of hundreds of comments and an effort to optimize the very limited funding we have for the system, while addressing those comments. To address your comment directly about the timing for commuters, we have the 40X arriving in Salem in time for someone to transfer to a Cherriots bus and still make it to a 8:00 job. After getting off work, they could catch a Cherriots bus in time to make the 5:30 pm departure of the 40X to Independence, Monmouth, or Dallas. If you live in Dallas, the 50X could be a better option for you. You might also explore the option of parking at the Polk County fairgrounds and riding Cherriots Route 2X if you have a car available to you either as a driver or a passenger.

Best regards,

Ted

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Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

hillslink@gmail.com <hillslink@gmail.com>

Fri, Jan 13, 2017 at 7:31 PM

To: Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Perfect Ted, way to go, thanks for creating a win/win! Happy New Year...

All the best to you,
Maryann Hills

Sent from my iPhone
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Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

David LaDuca <laducas@yahoo.com>
Reply-To: David LaDuca <laducas@yahoo.com>
To: Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Sun, Jan 15, 2017 at 3:58 PM

Hi Ted,

Thank you for sharing this proposal. The concern that I shared originally has not been addressed. The first 10X from Woodburn arrives in Salem at 7:20 am. If I start work at 7:30 am, my 8 hour shift concludes at 4:00 pm (this includes a half hour for lunch). However, the buses back to Woodburn depart from Salem at 2:00 pm (too early) and 5:30 pm (too late). How is this schedule serving workers with an 8 hour schedule?

My next question is whether the Cherriots 10X route will now be covered under the bus pass given to state workers in the Capitol Mall area.

Thank you,
Beth LaDuca

From: Ted Stonecliffe <ted.stonecliffe@cherriots.org>
To: Ted Stonecliffe <Ted.Stonecliffe@cherriots.org>
Sent: Thursday, January 12, 2017 9:47 AM
Subject: Draft CARTS bus schedules

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Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Draft CARTS bus schedules

Ted Stonecliffe <ted.stonecliffe@cherriots.org>

Mon, Jan 16, 2017 at 4:03 PM

To: David LaDuca <lادucas@yahoo.com>

Dear Mr. and Mrs. LaDuca,

Thank you for sharing your concerns regarding the proposal for the new Cherriots Regional service (formerly CARTS). The proposed schedules are a result of the collection of hundreds of comments and an effort to optimize the very limited funding we have for the system, while addressing those comments. To address your comment directly about the timing for commuters, we have the 10X arriving in Salem in time for someone to transfer to a Cherriots bus and still make it to a 8:00 job. After getting off work, they could catch a Cherriots bus in time to make the 5:30 pm departure of the 10X to Woodburn. We are in touch with the State regarding including CARTS in the State Bus Pass Program, and we hope to get it included soon.

Best regards,

Ted

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